



# Quality Manager

Are you driven to succeed and want to work with a team as driven and as focused as you are? Bring your creativity and innovation to this team of people who are very committed and passionate about making the best products in the industry. This is the mission of Turbonetics, Inc. If this sounds compelling and inspiring, we want to talk to you. Individuals who lack product passion need not apply. Ambition and initiative is appreciated and expected.

For three decades, Turbonetics has been the leading source for turbochargers, heat exchangers, controls and related forced induction performance items. Check us out here <http://turboneticsinc.com>

## **JOB DESCRIPTION**

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The person in this position will provide support to customer's concerns, as well as provide project management support for specific targeted initiatives. The right candidate will lead and assist in development of ISO 9001:2015 QMS while supporting the root cause corrective action system and assuring risk based thinking is being considered by all departments during all continuous improvement efforts. The person in this position will manage/maintain process control plans.

### **Responsibilities:**

- Customer Concern Management; Responsible for receiving, tracking, assessing, and responding to customer issues. Responding in 24 hours and closing on-time with a competent response.  
Including working with suppliers to identify Root Cause and implement corrective actions.
- Manage Root Cause, Corrective, Preventive Action, Risk-Based thinking Implementation
- Manage and support Continuous Improvement Processes; utilizing customer feedback, SCAR/CAR findings, Manager review meetings and Wabtec's WPS/QPS system requirements. This includes COPQ measurables and other key quality metrics.
- Produce product inspection standard documentation.
- Conduct internal and customer audits. Work with regulatory agencies, certification agencies and clients conducting audits.
- Leads qualification activities associated with First Articles parts as Purchasing transitioned to alternate suppliers.
- Develops and maintains an ongoing plan to eliminate errors in manufacturing, warehouse, and other areas and assist in developing an ongoing training program for production operators and assembly technicians.
- Provides direct supervision to Quality Inspectors whose functions include inspection of in process and finish jobs; and Receiving Inspectors whose functions include inspection of incoming raw materials.

### **Minimum Qualifications:**

Minimum 8 years' experience as a Quality Manager in a manufacturing facility that held certification to ISO, AS or TS.

### **Skills Required:**

- Experience with Geometric Dimensioning and Tolerancing (GD&T), time analysis, statistical process control, Measurement System Analysis (MSA), Failure Modes and Effects Analysis (FMEA), Gage Repeatability & Reproducibility (Gage R&R).
- Experience with aluminum and steel castings & machining practices.
- Working experience with ISO9001 or TS16949 standards.

### **Environment:**

- While performing the essential functions of this job, the employee is exposed to normal office conditions and plant and Machine Shop environments. While in the plant or Machine Shop, the employee is exposed to noise, dust and light fumes from Extrusion area. The incumbent is required to wear safety glasses at all times and ear protection while exposed to loud machines for extended periods.

**Physical Demands:**

- While performing the essential functions of this job, the employee is required to frequently walk and occasionally lift boxes, parts, assemblies and raw materials weighing up to 25 pounds

**Supervisory Responsibilities:**

- The incumbent directs the work of 2 – 5 employees including Finished Goods Inspectors and Receiving Inspectors.

**Preferred:**

- Six Sigma Green or Black Belt certification.
- Certified ISO9001, TS16949, AS9100 Internal Quality Auditor
- PRI/NADCAP Audit experience
- Continuous Improvement (lean) experience
- ASQ CQM or CQE, or Bachelor's Degree in Mechanical Engineering
- Automotive industry manufacturing experience
- FAA experience
- APQP
- PPAPs